## Public services ombudsmen, 2011, 84 pages, 0102973784, 9780102973785, The Stationery Office, 2011

The public services ombudsmen provide a vital redress mechanism for aggrieved citizens; they are free for complainants, confidential and swift. This report deals with the five public services ombudsmen operating in England and Wales: (1) The Parliamentary Commissioner; (2) The Local Government Ombudsman; (3) The Health Service Ombudsman; (4) The Public Services Ombudsman for Wales; and (5) The Housing Ombudsman. The overarching aim is to recommend modernisation of the statutes for these ombudsmen: clarifying them where required; reforming them where the Commission thinks this would facilitate the work of the ombudsmen; increasing transparency and accountability where necessary. The Commission could not consider fundamental institutional design, and did not look at the creation of new ombudsmen or the amalgamation of the existing ombudsmen. The subject matter of the ombudsmen's work or the definition of "maladministration" was also not considered. The report is divided in to 5 parts including the recommendation to commission a general review of the role of the public services ombudsmen and their relationship with other institutions for administrative justice, such as judicial review or tribunals; access to the ombudsmen; the ombudsmen process; resolution, report & sharing experience; and independence accountability &

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Victoria University of Wellington Law Review, Volume 37, , 2006, Law, . .

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Recueil Des Cours, 1989-IV, Acad $\Gamma$ ©mie de droit international de La Haye, Nov 1, 1990, Law, 416 pages. The Academy is an institution for the study & teaching of public & private international law & related subjects. Its purpose is to encourage a thorough & impartial examinationResolution and Pertinent Data Relative to Security in the Department of State from the Records of the Subcommittee to Investigate the Administration of the Internal Security Act and Other Internal Security Laws... Committee Print.88-1, United States. Congress. Senate. Committee on the Judiciary, 1963, , 12 pages

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